

November 15, 2011

Kuhns Bros. Log Homes,
Inc. Attn: Mr. Tom Kuhns
700 Hepburn St. Suite 2
Milton, PA 17847

Dear Mr. Kuhns,

Amy and I would like to personally tell you how much we appreciate the work Mr. Rich Hollander of Green Mountain Log Homes put into our house. When we began our search for a log home company, we contacted numerous suppliers. Rich was one of two reps that actually got back to us in a very timely manner. From our first interaction with him, we realized that we were working with someone who was genuinely interested in helping us build our home. After meeting Rich and seeing his house, we went through numerous plans until he helped us find exactly what we were looking for in a log home. His perseverance and dedication made us realize that Kuhns was the way to go. We visited a recent home that he had sold to talk to the homeowner about his experience and see the quality of the work. The house was built by Shippee Builders and we were very impressed with the quality.

As a sales director for a large healthcare company, I know how challenging projects like this can be. We had issues with weather and roads that delayed our project. But Rich always stayed on top of everything, helping out in any way he could. One way to judge a company is to see how they handle customer issues. One of our deliveries was short a few items. Rich got right on it and in a few days the products were delivered to the house. No questions or hassles, he just got it done.

Our house exceeded our expectations in every way. You have a great company and Rich is an asset to your organization.

Sincerely,

Gary and Amy Salman

